



Pathway to Hospitality



COMMITTING THE HOSPITALITY MESSENGERS IN
ONE DAY SESSION



Challenge: Flash training of HMs in one **day** session!!! Ways to use the 3 chefs' viewpoints



Gathering HMs we have selected and whom we wish to engage

Morning (3 hours)

Step one:

- ▶ Reminder HMs' identity, values, mission, commitment, P2H toolkit available (game, position paper , JOT guidebook)
- ▶ Common exercise: analysis of the 3 chefs' viewpoints (training material and common questionnaire)

Afternoon 3 hours

Step two (two hours)

- ▶ Feedback from the outcome of the answers to the questionnaire,
- ▶ analysis of the 3 chef's viewpoints and ways to address potential staff avoiding wrong attitudes
- ▶ **Step three (one hour)**
- ▶ Deeper insight into position paper and signature of commitment charter and delivery of certificates

Advantage! Sustainability of the project...

- ▶ Experimentation of a quick efficient commitment of HMs to be extended to one day if half a day sounds too short
- ▶ with a specific training design to be adapted to your context (duration, use of toolkit etc)
- ▶ In view of the scaling up of the scheme